

HEALTH & SAFETY COUNCIL MEETING MINUTES

LOCATION: Virtual
DATE: April 12, 2024
TIME: 1:00 P.M.

I. CALL TO ORDER - The Chair called the meeting to order at 13:00.

APPROVAL OF AGENDA

II. MOTION: Moved and seconded to approve the agenda as presented.

Carried

APPROVAL OF MINUTES

III. MOTION: Moved and seconded to approve the meeting minutes held on March 1, 2024.

Carried

WCB GUESTS:

- IV.**
- Discussions began by stating the assignment of two industry support members who will analyze specific scenarios within the Enserva cache and schedule an overview of statistics for the next agenda.
 - All industry claims are now directed to Lara Gurkson, Manager of WCB claims in the HSE industry. Internal tools for responding to fundamental claims were revised and will be rolled out in April, along with a potential case planning rollout in May.
 - Some policy-based questions on captive workers were raised, regarding how injuries are handled and the existing policies in place; it was noted that a review of this policy occurred 10-15 years ago, with discussions on potential changes, and the legal repercussions for not having coverage were mentioned, but further information is needed for clarification.
 - Questions were raised about the overall price for cost relief year over year, with an ongoing analysis expected to be ready in the next few months. The duration of injuries was highlighted as an ongoing challenge, with efforts being made to shorten claim durations through discussions with service providers.
 - Out of province coverage and processes for consultants/supervisors working abroad were also discussed, along with considerations for mature employees and those with pre-existing conditions.

ACTION: Discuss having WCB attend meetings regularly to provide updates.

COGNISENSE GUEST: Rob Day - Managing Director

V.

- Rob provided an overview of Cognisense, previously known as I-CAB
- Rob reviewed that assessments made in Cognisense are jurisdictional, with content in Alberta based on regulatory expectations such as OHS, regulations, and recommended practices.
- The assessment process was outlined, starting from recognition (learning about the product/equipment), moving to comprehension (basic understanding of processes), Interpretation (knowledge from bulletins or explanatory guides), and application (applying knowledge to scenario-based questions).
- Characteristics of assessments were also discussed, with snippets taken to support examples.

ACTION: Rob to provide Renee with information regarding equivalency options.

ENERGY SAFETY CANADA UPDATES

Key topics on the agenda will include:

- Frac sand market supply and demand forecasts.
- New rail loading, offloading, and trans-loading developments.
- Reducing transportation costs and pricing dynamics
- Optimizing existing rail infrastructure, storage points, and capacity.
- Trucking and last-mile transportation strategies.
- End users' case studies and proppant quality requirements.

All they will require for now is a proposed title and a brief outline of the talk (2-3 bullet points) for us to review and get back to you.

VI.

This request came to ESC from the Frac Sand conference. You can reach out to Katy if you are interested in speaking at the conference and she will connect you with the ESC contact who has been in talks with the Frac Sand Conference people.

- Alert: ESC presented a safety alert regarding an incident involving rigging and communication breakdowns. The incident highlighted the importance of clear communication and protocols, especially in situations with limited visibility.

There is great significance in addressing pinch points and improving communications tools like radios to ensure effective and proactive communication between operators and spotters/swampers and learning from historical safety alerts.

- Eye Injury during Routine Maintenance - ESC website alert
- Fingers Trapped by Winch Line - ESC website alert

ACTION: Consider future safety initiatives and training programs to enhance workplace safety standards. - If you have a topic for a Safety Bulletin or have an incident for a Safety Alert, send it to: Safety@EnergySafetyCanada.com

Industry Development & Support:

- Creative Sentencing is a work in progress on Critical Hazard Management and Confined Space Module 2.
- New Issues proposal website for stakeholders to propose ideas for ESC to focus in on 2025 opens on May 10th, 2024.
- Energy Safety Conference: April 29 - May 2, 2024
 - Over 850 attendees spanning a diverse range of roles from Health, Safety, & Operations. including field advisors and senior executive leadership.
 - The sold-out workshops and social functions have a growing waitlist.
 - Anticipation of a mix of delegates, a variety of exhibitors, and expert speakers will provide excellent networking opportunities and beneficial discussions for attendees.
- Executive Safety Summit
 - On April 29, 2024, the Executive Safety Summit will mark the beginning of the ESC conference and an opportunity for senior leaders in the industry to hear from keynote speaker Sidney Dekker.
- Creating Energy Northern Resources Conference in Fort St. John is from May 21st - May 22nd - Registration Open
- Western Conference on Safety in Vancouver - April 18th to 19th
- New Committee: Workplace Exposures CoP - Starting September 2024. A new charter has been developed for the CoP under review within ESC.

Training:

- ESC went live with the new Leadership in Safe Workplaces (LSW) on April 2nd. LSW offers a platform for a diverse range of participants - from experienced leaders to those just beginning - this course introduces HOP concepts to assist those directing the work of others, emphasizing leadership's pivotal role in ensuring safer outcomes.
- H2S Rebranding went live on Mar 27th. Industry will see communications in April as our Authorized Training Providers (ATP's) must run through their stock before the new course can run. What's new?
 - **Content Changes:** Minor updates to the course content to ensure it remains current and relevant
 - **Updated Exam:** Aimed at improving clarity, aligning with course objectives, and providing a comprehensive evaluation of students' understanding of the materials.
 - **Refreshed Look:** Images, illustrations, and rebranding have been updated to enhance engagement and provide more visually appealing learning tools.
- Piloting Provost location for upcoming Well Service BOP and Coiled Tubing Well Servicing Blowout Prevention Courses. The courses can be registered for online or through calling 1-800-667-5557.
 - May 13-16 Well Service Blowout Prevention
 - May 17 - Coiled Tubing Well Servicing Blowout Prevention
- Mobile Elevated Work Platform (MEWP)
 - To provide broader accessibility for this course we are re-assessing the pre-requisite need for ESC Fall Protection Certificate. We want to add fall protection content to the MEWP course and would like to explore the benefits and risks of the industry. We are planning an engagement in May to hear feedback; *let us know if people are interested.*
- Oilfield Driver Awareness (ODA) course

- o Updated version to be released this month. This version reflects the most up-to-date legislation (within 3 years where available). Authorized Training Providers for ODA will also get communication this month regarding the release of the new version and how to manage their current course material inventory.

INCIDENT REVIEW

VII.

- a) A mulcher unit was clearing a right-of-way during pipeline construction when an electrical issue caused a breakdown. A mechanic was called to the work site and diagnosed the problem. Once the issue was identified and repaired, the mechanic helped the mulcher operator replace worn teeth on the unit so it could return to service. The work was conducted in cold conditions. The operator and mechanic successfully replaced over 30 teeth using a hammer and chisel to pry the worn teeth loose. As they were removing teeth, the mechanic was struck in the eye with a piece of metal debris. First-Aid was performed on site and the mechanic was flown to a hospital for emergency care.
- b) A two-person truck crew loaded a rig mat onto a Texas bed truck. An initial loading attempt was unsuccessful due to a misalignment between the truck's position and the rig mat. This contributed to the rig mat contacting a deck pin on the truck bed during the lift. The rig mat was lowered so the winch line could be repositioned. During the second load attempt, the driver engaged the winch while the other crew member handled the winch line/deck chains. The crew member's fingers were trapped between the winch line and the truck bed roller. The injured crew member suffered serious injuries to their index and middle fingers.

IRP UPDATES

VIII.

- a) **IRP 4: Well Testing & Fluid Handling** - The final IRP has been condensed and streamlined. A lot of information that references propane fracing has been removed. The IRP has updated flare stack equations and charts that now align with current values. The IRP has finalized inclusion zones and updated free-flow inspections. Snubbing will use its own procedures.
- b) **IRP 24: Well-Fracture Stimulation** - The committee will meet again on April 2nd and has formed a subgroup to work on a case study on risk mitigation in hydraulic fracking. Approval to enter an inclusion zone was added to 29.8.1. Simultaneous operations were revised to add modern-day activities.
- c) **IRP 29: Temporary Pipework, Securement & Restraint** - The IRP was shared with AB, BC and Saskatchewan regulatory bodies for feedback. WorkSafe BC had some questions regarding some equations. The committee is awaiting additional feedback from BC. AB and Saskatchewan had minor adjustments.

Once the IRP is sanctioned. AB will likely respond and request the secured lines indication "IRP is now instated; no, you need to do it." Intentionally avoiding Work Safe BC requirements.

ACTION: Katy will bring this up at Thursday's DACC meeting.
- d) **IRP 30: Temporary Wellbore Suspensions** - (Finished Industry Review) To date there have only been two comments on risk assessments being needed that will include hazard identification, conflict resolution and safety measures when encountering frustrated or angry landowners.

General Comments: The Environmental Climate Change of Canada (ECC) is looking to change the status of H2S to “a regulated toxic substance” which enables governments to regulate potential monitoring of oil and gas operations. This will have a serious impact in Alberta. It is primarily being driven by incidents in Ontario from abandoned wells and a mall incident.

WCB INDUSTRY TASK FORCE UPDATE

- IX.
- a) In 2019, 1,500 people were looking for employment. In 2023 3500 were. A large percentage of people over 50 with pre-existing conditions are looking for job placement. The WCB is trying to rethink how to support this workgroup that is struggling to find work.
 - b) The WCB is piloting a claims processing program intended to reduce the time for employers to hear back on results. So far, the pilot has reported that the AI system is not accurately assigning cost-relief opportunities.
 - c) Request to have physicians audited for auto-populating reports. 151 are the worst offenders. Also, finding that notes are missing from the physician, so they are unable to assign modified duties properly. Certain fields are not being shared with the employer to have a better understanding of what is going on with an individual, for example, improvement through physio. Possible privacy issue.
 - d) Increase in psychological injury claims. 80% are time loss claims with the majority being traumatic psychological claims. Progress is being made on cognitive psychological job analysis descriptions to help focus on the return to work.
 - e) Challenge in the Calgary area for psychological assessments and brain injuries, trying to bring in and source new providers. Another issue is that the fees for psychologists have increased since the Pandemic.
 - f) Finishing off a new modified work form to try to help support employers and employees on modified work, including modified work options, restrictions, etc. Trying to develop modified work solutions.
 - g) Wait times at the contact center are very high. WCB is working to reduce wait time calls. The problem is volume-based, and WCB does not have enough experienced personnel to field the calls. So far the reductions have been marginal. Wait times have been reduced to under 20 minutes but there is a plan to continue to work on reigning this in. A request was made to have a callback system put in place. If a case manager is responding to an email in 24 hours saying that they will respond back in a week (to meet their response target) please share the claim number with Pieter Lambooy as this should not be the response. The Task Force would like to see case managers not working from home as there is a perception that this could add to the delays in response/communication. Unfortunately, the workforce is placing a huge demand on being allowed to work from home. There is a concern that the WCB is trying to save on costs and so is not hiring. Would increasing admin costs and investing in more people solve some of the problems? This was a takeaway that the WCB will look at in their strategic planning. A caveat is that WCB costs would then go up.

- h) Concerns surrounding automatic 6-week physiotherapy and then putting a program in place, which is creating a huge cost to employers, and this is going unchecked by WCB. No more critical thinking by case managers which is then prolonging claim life and costs. Emphasis by physiotherapists with maximum billing cycles and programs because they are a business. Where is the progress accountability? Is there a conflict of interest? Concerns about automatic approvals as well. This is not a solution; it is just adding money to the industries that shouldn't be there in the first place.
- i) Increase in worker appeals.
- j) WCB changes the process around nonstandard treatments. PRP injections. (Platelet-Rich-Plasma treatment for muscle injuries.
- k) MSCs and SMEs are commenting on causation, overreaching on a Medical Consultant's role, which seems to be going in favor of the claimant. As soon as a back injury code is entered, it triggers a task item to enter a causation. This question will be brought up to the WCB to clarify if the process has changed and why.
- l) Cost relief policy- Even if costs are removed, leftover costs are still being calculated for your experience rate. This is an issue the ITF is going to investigate and put pressure that it is not fair to Alberta employers. Once the costs are removed, they should be removed. It should be based on what remains, not on what was originally applied to pre-cost relief. Employers should look at claims where they have had cost relief, and the file has been reopened within the three-year window. Cost relief is available in situations where the WCB is paying for psychiatric treatment but it is not related to the compensable injury. Concern also that there is an overlap between what should be an STD or LTD case vs a WCB psychological claim.
- m) The Cognitive Job Demands workshop is being completed, and the information will be shared with the members.

BUSINESS ARISING FROM THE MINUTES

X.

- a) Suncor Requirement for Competency Assessment from ICAB update from Katy - Pricing Attachment
 - CogniSense (I-Cab) - This is being used as a due diligence tool for Suncor.
 - It takes the OHS definition of a supervisor (anyone who acts in capacity directing or supervising, who is responsible for planning or has a leadership impact on safety at work). Those are the people who will be required to participate/contribute.
 - Essentially, CogniSense pools OHS Regulations, Explanation Guides, CSA, ANSI, Best Practices, and other applicable Standards to assess a company's knowledge/awareness/comprehension of their requirements.
 - There is no pass or fail. It is a demonstration of knowledge and an awareness of how specific, company-related hazard recognition.
 - The responses from individuals are compiled to create a cumulative benchmark of competency for a company. Based on a company's work scope, do they know the safe way to execute a job, are they aware of specific risks, and do they have the appropriate risk mitigation based on that knowledge?

- Suncor has no access to numbers. This process is not and cannot be used to screen out contractors or grade them. It is to illustrate the legal liability/comprehension/risk control to protect/comfort Suncor that the people on site are being led by competent, knowledgeable, and responsible people.
- The cost is not based on the number of employees but rather on the number of people who wish to access/contribute to the system. Essentially you could have 1 or 2 logins and have different people use those to contribute their knowledge to the "brain".
- It is a monthly subscription 😞

b) 23.69.3 Subcommittee Update - Hydraulic Remote Choke Manifold Operation - Mike/Patrick
Electronic Signatures National Dose Registry Response: RDI (local manufacturer) set up a system in NE BC to use isolation valves to isolate high-pressure areas to be in compliance. Several locations are running trials on pressure compliance.

c) Electronic Signatures National Dose Registry Response:

"The ideal way of e-signing documents for the National Dose registry is with an encrypted digital signature (using a private key). We understand this is not always possible and will accept alternatives. That includes an image of a real signature inserted on the document, but not a name typed in a "signature-like" font (or any computer-typed name or signature)."

d) Enserva Representative for ESC Advisory Committee -

Tina will become the rep on Enserva's behalf. No meeting scheduled yet, but I hope to have an update for the next meeting.

e) Response from OHS Alberta regarding PSI questions:

- Information is used for trending: Look at trends within the following focus areas:
 - Employers
 - Prime Contractors
 - Industries
 - Occupations
- Trend is flagged if three or more PSIs are reported within a year (per focus area)
- Trends are further reviewed and validated:
 - Identify PSI similarities (e.G. common source, cause of incident).

Trending is used to identify emerging issues. When an emerging issue is identified, we gather more evidence around this issue through other data sources, research literature, and resources. PSI Data for HS associations to look at trends and patterns within their membership. A trend will be flagged if there are 3 or more incidents.

The PSI data is published by the industry sector each year. You can find the reports here:

- Reports by NAICS sector - <https://open.alberta.ca/publications/potential-serious-incidents-reporting-psi-naics-sector-report-2022>
- Reports by WCB sector <https://open.alberta.ca/publications/potential-serious-incidents-reporting-psi-wcb-sector-report-2022>

f) Saskatchewan Wellhead Boom Certification:

A person who has the Alberta Wellhead Boom Certificate is only permitted to complete work as

defined in the Alberta crane and hoisting equipment operator trade regulations 18.B (E). They can only perform that scope of the trade as per AB regulations as it is not a trade in Saskatchewan.

- Mobility allows the individual to work within Saskatchewan, however, because the Wellhead Boom Certificate is not a designated trade here in Saskatchewan the individual must comply with the set regulation from the province that the certificate was issued from.
- As per Alberta Apprenticeship and Trade Industry out of province people are eligible to take the training in AB if:
 - They are working for an Alberta employer and
 - They primarily work in Alberta (in the scope of the apprenticeship education program).

NEW BUSINESS

a) ESC QR code validation concerns:

The QR code is currently in an experimental phase, and there is a disconnect between ESC and the information available on the system's backend. The ESC IT department is working on it, with no success yet, and possibly not in the near future.

The QR should be discouraged from use and cannot be used for validation purposes. Instead, companies are urged to use the ESC website and follow the below steps:

- <https://www.energysafetycanada.com/>
- Go to the "Training" tab
- Click on "Certificate Validation"
- Complete the fields exactly as shown on the certificate

XI.

It is important to note that it can take anywhere from 3-10 business days for the certificate information to be entered into the ESC system. Hence, people should not expect any validation information before the 10 days.

If, after 10 days, there is no information being displayed in the validation process, then you will have to call ESC customer service to begin an investigation, as it is likely the certificate is fake.

1.800.667.5557

CustomerService@EnergySafetyCanada.com

Discussion:

- The code is being tested out and is not usable, causing concerns on sites. There are steps available, but they will not be available onsite.
- A few workers have been refused entry to locations once the company scans the QR code. It takes up to ten days for the records to be updated. Newer/renewed certificates are not usable. ESC has done nothing to notify the QR code that it is a test and they're trying it out.
- ESC releases stuff without letting the industry know, and companies are stuck footing the bill when the programs are not working. ESC is not checking up to make sure things are working.

- b) A poll was taken regarding holding in-person committee meetings. With 18 responses, the majority was in favor of in-person. The next meeting on May 23, 2024, will be in person in Red Deer, AB, and via teams for members who cannot attend.
- c) Vote on ESC involvement and presence at the member meetings: A poll was taken regarding the presence of ESC at member meetings. With 16 responses, the majority favored not needing attendance at every meeting. There was a suggestion to have them as a guest on a bi-meeting basis.

NEXT MEETING

XII.

Date	Time	Location
May 23, 2024	13:00	Red Deer
September 27, 2024	13:00	Hybrid
November 8, 2024	13:00	Virtual

ADJOURNMENT

XIII.

MOTION: Moved and seconded to adjourn the meeting at 14:58.

Carried

ATTENDEES:

Armand Zang	Bravo Target Safety
Ben Heath	ROFS Canada Ltd.
Bill Williams	Essential Energy Services Ltd.
Brandy Demick	Bonnett's Energy Corp.
Brett Schroh	Sanjel Energy Services
Brian McConnell	Strike Group Ltd.
Brian Walsh	Bonnett's Energy Corp.
Bryan Miske	Tier 1 Energy Solutions Ltd.
Byron Lloyd	Voltage Wireline Inc.
Christian Cairns	Bravo Target Safety LP
Clayton Beniuk	Movac Mobile Vacuum
Dale Morrison	Whitewater Management
Darryl Addison	SATO Canada Inc.
Jackie Wildeman	Pason Systems Inc.
Jeff Deitz	Bowron Environmental Group Ltd.
Jeremy Dunlop	Tier 1 Energy Solutions Inc.
Jodi Mounsef	Stream-Flo Industries Ltd.
Katy Carley	ENSERVA
Julie Tucker	ENSERVA
Kevin Crumly	Trican Well Services Ltd.
Lindsay Cull	ChampionX Canada, ULC
LuCinda Rollick	Summit, An Earth Services Company
Melissa Belanger	SLB
Nick Mugford	STEP Energy Services Ltd
Renee Linssen	FLINT Corp.
Russel Hayden	Versa-Line Services Inc.
Samantha Fedora	Unknown
Sara Cattanach	Liberty Energy Canada
Stacy Saunders	Haliburton Group Canada
Tamara Colquhoun	Baker Hughes Corporation
Tina Hapienko	360 Energy Liability Management

GUESTS:

Abbey Adeogun	Energy Safety Canada
Craig Watts	ENSERVA
James Wilson	WCB
Rob Day	COGNISENSE